

Draft Pharmaceutical Needs Assessment (PNA)

Consultation and response form

Please read this alongside the full Pharmaceutical Needs Assessment document.

The consultation period is from **Monday 13 September 2010 to Friday 12 November 2010**. All responses must be received within this time.

Background

NHS Bedfordshire have a statutory duty (under Health Bill 2009) to research, produce and consult on a local Pharmaceutical Needs Assessment which assesses local needs, current services and proposes new pharmaceutical services or improvements to existing services to address these needs.

As part of the PNA, NHS Bedfordshire recognise pharmacists as health professionals with expertise in the use of medicines and the importance of making better use of the clinical skills of community pharmacists and their staff in improving access to medicines and promoting their safe and effective use.

The information in the full document provides the background, data and research which have enabled the development of a number of recommendations.

NHS Bedfordshire would welcome your views on the recommendations overleaf.

Consultation response form

Please complete the below form.

Electronic copies can be returned to Vivienne.Payne@bedfordshire.nhs.uk. Printed copies can be posted to Communications and Public Engagement Team, NHS Bedfordshire, FREEPOST NAT 16245, Gilbert Hitchcock House, 21 Kimbolton Road, Bedford, MK40 2AW

Recommendation 1 Needs analysis

The PNA has identified the needs of Bedfordshire residents with regards to their pharmaceutical needs. The analysis has taken into account the strategic plans for NHS Bedfordshire and the key public health issues that are important to the area as well as the views of local patients. Do you think that the PNA adequately addresses the pharmaceutical needs of the residents of Bedfordshire?

Your views (please tick/mark)

Strongly agree

Agree

Neither

Disagree

Strongly disagree

Recommendation 2 Service Quality

(see page 8 in full document)

It is proposed that a performance management strategy, using balanced scorecards, is introduced to develop a robust mechanism to ensure the delivery of high quality services by pharmacists and to allow NHS Bedfordshire to monitor and support pharmaceutical services.

Your views (please tick/mark)

Strongly agree

Agree

Neither

Disagree

Strongly disagree

Recommendation 3 General access to pharmaceutical services

(see page 31 in full document)

We have identified a need to improve access to pharmaceutical services in the north of Bedfordshire (towards the border with Northamptonshire and Cambridgeshire).

Your views (please tick/mark)

Strongly agree

Agree

Neither

Disagree

Strongly disagree

Recommendation 4 General access to pharmaceutical services

(see page 31 in full document)

We have identified a need to improve access to pharmaceutical services in the south of Bedfordshire (between Leighton Buzzard and Houghton Regis).

Your views (please tick)

Strongly agree Agree Neither Disagree Strongly disagree

Recommendation 5 General access to pharmaceutical services

(see page 61 in full document)

Where enhanced services can be provided by community pharmacies outside of the Bedfordshire borders which are readily accessible to Bedfordshire residents, NHS Bedfordshire should commission services.

Your views (please tick)

Strongly agree Agree Neither Disagree Strongly disagree

Recommendation 6 Pharmacy services and future service commissioning

The table on the following pages outlines recommendations for a number of current and new services to be commissioned or developed in Bedfordshire.

Recommendation 6 Pharmacy services and future service commissioning

Service	Recommendation	Your views					Comments
		Strongly agree	Agree	Neither	Disagree	Strongly disagree	
Stop Smoking Service (Page 52)	NHS Bedfordshire should commission Level 2 stop smoking services in more community pharmacies.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Sexual Health (Chlamydia screening and treatment, Emergency Hormonal Contraception EHC) (Page 46)	Chlamydia screening and EHC services already exist. The number of community pharmacies providing these services should increase. Areas with high population of young people should be prioritised to improve access.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Substance Misuse (page 56)	NHS Bedfordshire should increase the number of needle exchange sites within south bedfordshire and supervised consumption services in Central Bedfordshire. Further support should be given to pharmacists to offer these services.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Minor Ailment Scheme (page 67)	NHS Bedfordshire should promote self care through public health campaigns and from community pharmacies. A minor ailment service should be considered only in localities of high deprivation to provide advice, support and medication, where required.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Gluten Free Food Supply	This service should be commissioned to allow patients with diagnosed gluten intolerance to receive supplies of gluten free food without the need to visit their GP for a prescription.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Domiciliary Care (page 68)	NHS Bedfordshire should develop MURs for housebound patients and their carers to provide advice and support with the use of medicines.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Care Home Service (page 67)	NHS Bedfordshire should develop and extend the role of community pharmacists in care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

	homes through an integrated healthcare plan for patients and reducing medication errors by providing advice and support in the clinical and cost-effective use of drugs; proper and effective ordering, administration, storage and handling of drugs and medication reviews.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Home Delivery	NHS Bedfordshire should develop this service where it is deemed essential for domiciliary care and end of life patients to ensure they have access to their medication in a timely manner.	Strongly agree <input type="checkbox"/>	Agree <input type="checkbox"/>	Neither <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly disagree <input type="checkbox"/>	
On demand availability of specialist drugs (page 42)	This service should be commissioned to ensure availability of palliative care drugs as more patients choose to spend their final days at home or in a community setting. It may also be considered for other conditions where a need is identified.	Strongly agree <input type="checkbox"/>	Agree <input type="checkbox"/>	Neither <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly disagree <input type="checkbox"/>	
NHS Vascular Checks (page 67)	NHS Bedfordshire should include community pharmacists in the provision of NHS Vascular Checks in order to improve access and increase choice for the public.	Strongly agree <input type="checkbox"/>	Agree <input type="checkbox"/>	Neither <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly disagree <input type="checkbox"/>	
Anticoagulation Service	Community pharmacists should be considered for the provision of this service to improve access and increase choice for the public.	Strongly agree <input type="checkbox"/>	Agree <input type="checkbox"/>	Neither <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly disagree <input type="checkbox"/>	
Language Access Service (page 31)	This service should be considered where a need is identified, requiring the pharmacist or their staff to provide advice and support to patients regarding their medication and health matters relevant to them in a language or format understood by the patient.	Strongly agree <input type="checkbox"/>	Agree <input type="checkbox"/>	Neither <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly disagree <input type="checkbox"/>	

Overall feedback

Do you feel that the information contained within the PNA adequately reflects the current community pharmacy provision within Bedfordshire?

Yes

No

Please write any comments below

Is there any additional information, or recommendations that you feel should be included?

Your details (Personal details will not be published)	
Name	
Job title	
Organisation (if relevant)	
Organisation type: e.g. trust, patient organisation	
E-mail	
Telephone	

Thank you for your feedback

If you have any questions regarding the Bedfordshire Pharmaceutical Needs Assessment, please contact, Belinda Ekuban, Community Pharmacy Lead
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